



Banff Rocky Mountain Resort
PO Box 1070, Banff, AB T1L 1H8
mlawlor@bestofbanff.com
1-877-663-6332

URGENT & IMPORTANT : PLEASE READ

June 21, 2017

Dear BRMR Owner:

Due to the changing times, we understand that members may have a change in lifestyle or change in financial situation and as such, may be looking at options regarding their ownership or the termination of the same.

Some members have used a 3rd party to transfer or trade-in their contract and on some occasions used a “get out of your timeshare now” type of company. These companies have different levels of legitimacy and in most cases they do not provide the necessary transfer documents to legitimize the proceeding. Additionally, they seldom provide BRMR with any details of transaction which means that BRMR’s records still hold the original owner accountable for annual maintenance fees, interest charges and other assessed fees.

As only BRMR can approve and properly finalize a sale or transfer of ownership we cannot stress the importance of dealing directly with BRMR Customer Service to discuss the options available to you regarding your Contract. You can reach me either by phone, mail or email to discuss your situation and the options available to you, directly from BRMR.

Kind regards,

Marla

Marla Lawlor
Customer Service Manager
Banff Rocky Mountain Resort
mlawlor@bestofbanff.com
(403)259-9862 1-877-663-6332